**Terms of Use Online Services: Payment is required at time of booking for Confirmation.**

**By booking your online/ in-office services and making payment You Agree To:**

**Cancellation Policy**: 48 hour *business* day notice required to cancel or reschedule for Refund, less $35 processing fee for Individual Service / $50 for Packages and Couples. Six week cancellation policy 20% corporate, seminars, workshops, talks, (no exceptions). Full Charge for service non-refundable outside the 48 hour window / six weeks (i.e., Individual and Couples appointment cancellation -Monday 1pm appointment needs to be cancelled by Thursday 1pm previous week for refund less Processing Fee)

**You are aware that the scheduling calendar is HST (Hawaii Standard Time)**. Use [Time Converter](http://www.onlineconversion.com/timezone.php) to book in your time zone.

**Discounted Packages Expire within 30 / 90 days** and adhere to all cancellation policies. (If you have chosen a package, be sure to book 4 / 12 separate 1 hour session dates.

**All online services are Confidential to the extent of the Internet.** Online video platform for services is [ZOOM](https://zoom.us/)

**If you are in crisis you agree to call 911 or go to your nearest emergency room** and understand that online support does not substitute for having local in person support available to you.